

**POWER OF ATTORNEY OR
AUTHORIZATION OF AGENT**

Application Number

Filing Date

First Named Inventor

Title: **CALL PROCESSING SYSTEM**

Group Art Unit

Examiner Name

Attorney Docket Number

I hereby appoint:



Practitioners at Customer Number

24504

Practitioner(s) named below:

As my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States patent and Trademark Office connected therewith.

Please change the correspondence address for the above-identified application to:

NAME **Daniel R. McClure, Reg. No. 38,962**
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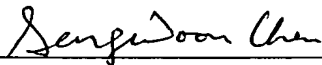
I am the:

☐ Applicant/Inventor.☒ Assignee of record of the entire interest. See 37 C.F.R. 3.71

Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE OF Applicant or Assignee of RecordName **Seng Woon Chen**Title **Vice President & General Manager**

Signature



Date

Mar. 9, 2004

Note: Signatures of all the inventors or assignees of record of the entire interest or their representatives are required. Submit multiple forms if more than one signature is required. See below*.

☐ * Total of _____ forms are submitted.

A03484/ 0535-A20227US

Burden Hour Statement: The form is estimated to take 3 minutes to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

DECLARATION FOR PATENT APPLICATION

As the below named inventor(s), I/we hereby declare that:

My/our residence, post office address(es) and citizenship(s) are as stated below next to my/our name(s).

I/we believe that I/we are the original, first, and sole/joint inventor(s) of the subject matter which is claimed and for which a patent is sought on the invention entitled CALL PROCESSING SYSTEM, the specification of which:

- ☒ is attached hereto.
☐ was filed on _____ as Application Serial No. _____.
☐ was filed on _____ under U.S. Express Mail No. _____.
☐ is set forth in PCT International Application No. _____;
filed on _____ and as amended Under PCT Article 19 on _____ (if any).

I/we hereby state that I/we have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I/we acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I/we hereby claim foreign priority benefits under Title 35, United States Code, 119(a)-(d) or (f), or 365(b) of any foreign application(s) for patent, inventor's or plant breeder's rights certificate(s), or 365(a) of any PCT international application which designated at least one country other than the United States of America listed below and have also identified below any foreign application for patent, inventor's or plant breeder's rights certificate(s), or any PCT international application having a filing date before that of the application on which priority is claimed:

Prior Foreign Application Number(s)	Country	Foreign Filing Date (MM/DD/YYYY)	Priority Claimed (Yes/No)

Please address all correspondence to:

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Atlanta, Georgia 30339-5948

I/we hereby declare that all statements made herein of my/our own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statement and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Inventor's Signature: Steven D. Cheng Date: 2-24-2004
Full Name of sole Inventor: Steven D. CHENG
Residence: Same as the Post Office Address (Below) Citizenship: U.S.A.,
Post Office Address: 8418 Calderon Ct., San Diego, CA 92129, U.S.A.